



Hutchison 3G UK Limited  
450 Longwater Avenue  
Green Park  
Reading  
Berkshire  
RG2 6GF

Contact Customer Care: 333 (from a Three phone) or  
0333 338 1001 (from any other phone)

Date: \_\_\_\_\_

### Contract summary

- This contract summary provides the main elements of this service offer
- It helps to make a comparison between service offers
- Complete information about the service is provided in other documents

#### Services and equipment

Mobile voice telephony                      Mobile internet access

Equipment is provided by Get Connected in accordance with Get Connected's terms and conditions.

Go Roam Fair Use Policies apply. See [three.co.uk/aboutgoroam](https://three.co.uk/aboutgoroam)

#### Speeds of the internet service and remedies

Estimated maximum speeds customers are likely to experience on Three's UK network

	Download	Upload
3G	18 Mbps	2.6 Mbps
4G	70 Mbps	22 Mbps
5G	597 Mbps	50 Mbps

Speeds may vary due to a number of factors (including the Device used) which are outlined in our [three.co.uk/terms](https://three.co.uk/terms) If you experience disruption to services you may be entitled to a price reduction or other remedy available under consumer law.

#### Price

Upfront £	
Package and Add-on	Allowance Information
TOTAL £:	

Each April, your Monthly Charge will increase by an amount up to the December CPI rate plus 3.9%. See [three.co.uk/terms-conditions/price-guides](https://three.co.uk/terms-conditions/price-guides) for an example.

To use your UK allowances for 24 hours in Go Roam in Europe, there's a £2 daily charge. When you Go Roam Around the World, it's £5 a day (excluding the Republic of Ireland and Isle of Man). Fair use policies apply.

If you have used all your monthly inclusive minutes allowance, and continue to make calls, you will be charged 65p per minute for standard calls. All Packages include unlimited minutes and texts unless otherwise stated. Price includes a £5 monthly discount for paying by a recurring method, such as direct debit. For information on additional charges you may incur, which are not included in your Package please see your Price Guide at [three.co.uk/terms-conditions/price-guides](https://three.co.uk/terms-conditions/price-guides)

#### Duration, renewal and termination

Minimum Term	
--------------	--

You can end your Agreement at any time by giving us 30 days' notice or you can choose to switch provider [three.co.uk/support/switching](https://three.co.uk/support/switching). If you are within your Minimum Term, you'll need to pay all Outstanding Charges due, plus a Cancellation Fee. If you made your purchase online or via telesales, you will also be entitled to end your services agreement with Three in accordance with Three's Returns Policy. For more details on termination see [three.co.uk/terms-conditions/price-guides](https://three.co.uk/terms-conditions/price-guides) Equipment can be returned in accordance with the Partner's returns policy. Any Monthly-Add-Ons will be applied automatically each month unless you provide one month's notice to remove them.

#### Accessibility features

If you would like a copy of this document in an alternative format (e.g. Braille or large print) contact Three on the details above. For information on Three's accessibility services see [three.co.uk/Accessibility](https://three.co.uk/Accessibility).