

## Contract

I have signed my contract and viewed the terms and conditions.

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I have had pro rata billing explained to me.

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Out of bundle charges have been explained to me.

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I understand that I may be charged more whilst I am roaming and these charges have been explained to me.

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I understand that my price plan will be increased in April of each year.

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I have been advised of the no returns policy.

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I have received the cheque back form and understand the full claim process.

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I have been asked if I have any vulnerability requirements.

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By providing your PAC/STAC code, you authorise the transfer of services to your new network

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## Marketing

I understand that I will receive an SMS from the network asking about my purchase today and that the score I provide will reflect my experience with Get Connected and not the service provided by the network. The score will be from 1 to 10 with 10 being the highest score. I understand this is important to Get Connected and promise to respond to the text.

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I agree to being contacted by Get Connected in the future, and am happy to be contacted by mobile.

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## Devicecover

I agree I am having Devicecover, and a copy of the key facts has been given to me and the benefits explained. I understand this a separate direct debit.

Signed -

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I agree that I am declining to take insurance on the handset and I also understand that I am responsible for the cost should anything happen to it including repair or replacement costs.

Signed -

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Customer signature

Store Manager signature

Mobile Number

Date